

SCHRA

HELPS PEOPLE IN NEED

TO HELP THEMSELVES AND

EACH OTHER TO ENRICH THEIR LIVES.

ANNUAL REPORT

2014 - 2015

For questions or comments, please contact the SCHRA central office at 1-800-221-2642 or 931-433-7182, or visit our website at www.schra.us.

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FROM THE EXECUTIVE DIRECTOR...



The past program year was an exciting challenge for most of us at the Central Office, as well as many in the satellite offices, due to expectations of expansion projects in the Early Head Start Program and well as additional services being added to some of our existing programs.

As I stated in last year's annual report, all nine agencies across the state underwent the State Sunset

Review Audit and there were some findings that affected all agencies and some that effected individual agencies. All were reconciled as required by the state and a panel Quincy Barlow - TAHRA President, Jason Cody - TAHRA Vice President, and myself as TAHRA Secretary/Treasurer, appeared before the Senate sub-committee on Government Operations, all nine agencies were granted a 6 year extension to continue to provide programs and services to our clients. This was the highest number of years that could be granted and the nine agencies were the first to receive such extension at the time of our appearance. I also made mention in last year's report of ROMA (Results Oriented Management and Accountability) training to be provided to our employees. This was accomplished and South Central HRA now has one of our own as a state certified ROMA trainer, Scarlet Patterson our HR Manager. I am proud of her for putting forth the time and effort to achieve this level of training in this important facet of state wide training within the scope of our grantors expectations. Due to this, we have been able to host a couple of training sessions for other agencies across the state at our Central Office facilities. I want to thank each one of you as Policy Council and Executive Committee members for attending the training sessions designed for you on the purpose and functions of our boards, committees, etc. for all of our programs. I know that this is time consuming and that you are all carrying a full calendar on a daily basis but thank you for taking the time to take an active part in the training that is offered to you to become a more involved and effective member of our organization.

After the newly elected County Mayors went to work on September 1, 2014 I began scheduling meetings with each one to visit with them to give them an overview of the agency and what our programs provided for their constituents as well as sharing with them what the latest was concerning the well-being of the agency. These meetings seemed to have been very beneficial to me by getting the privilege to meet the newly elected officials. It was my hope that it would be the same for them. Also during this time we were very busy setting up elections in each county to elect Consumer Representatives to the Policy Council. Following the election the names of those elected were sent to the County Mayor of each county for approval and the Consumer Representatives were sworn in and seated at the next meeting of the Policy Council. We did have a visit from our Head Start specialist from Atlanta for a couple of days to look at the status of our overall program and to meet with some of the Policy Council members from the agency and the Head Start/EHS program as well. As I mention

during my opening paragraph, it was on December 17th that the panel appeared before the Senate sub-committee to present our responses to the Sunset Review Audits of the state agencies.

The six months of 2015 that were part of the 14-15 Program Year were six months of good news that we could live with. It was during this time that the agency experienced great audits on all programs and their activities from the grantors auditors. It was a time of good news for all connected with the Early Head Start Program as the agency was awarded a \$2.1 million expansion project to add 4 new centers to serve that age group. That expansion presented many challenges to all concerned parties. Those were met with great enthusiasm and it did not take long to identify and acquire "new" facilities in Columbia, Fayetteville, Manchester, and Mt. Pleasant. I think all of you will be proud of these facilities and the number of children that will be added to the rolls of the program. It has been a major staffing effort to find the certified personal to fill the required positions but it has been done. We also were informed that due to our re-applying for the RSVP Program grant we would be awarded that grant again due to the component to help Veterans that was included. We are grateful to have the Early Head Start expansion monies as well as the reinstatement of the RSVP grant. Thanks to all who worked on both projects and those that will continue to do so.

Thank you for your service to the agency and to your constituents in you respective counties. I feel our "team" at the agency is getting back on track to continue to be one of the most effective in the state and to continue to provide others with like programs the same degree of guidance and knowledge as we have in the past---to continue to be looked at as some as the agency with the most effective and productive programs serving clients. Again, thank you for your support and stewardship!

Sincerely,

James Coy Anderson

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SOUTH CENTRAL HUMAN RESOURCE AGENCY

PROFILE

The South Central Human Resource Agency (SCHRA) was created July 11, 1973; and chartered as a public non-profit agency February 19, 1975. Its goal is to promote the development of human resources in South Central Tennessee through effective and efficient delivery of human services.

In the years that followed, the SCHRA expanded its programs and emerged as a recognized leader in helping economically disadvantaged, elderly and handicapped persons in the South Central Tennessee area.

From our Central Office at 1437 Winchester Hwy. in Fayetteville, Tennessee, we strive to effectively deliver human service programs and oversee the coordination efforts through our 13 Neighborhood Service Centers located in each county. The following 13 counties served by the SCHRA contain over 6,500 square miles of vastly rural country and supports a population of approximately 423,012 individuals: Bedford, Coffee, Franklin, Giles, Hickman, Lawrence, Lewis, Lincoln, Marshall, Maury, Moore, Perry, and Wayne. Our Title V Program has expanded to four additional counties east of our area: Bledsoe, Grundy, Marion, and Sequatchie.

SCHRA has a Neighborhood Service Center (NSC) in each of our 13 counties to provide access to programs and referral to other services in the community. We have 21 Head Start Centers across our area, 3 Early Head Start Centers located in Bedford, Giles, and Lawrence counties, 3 Pre-K collaborations in Franklin, Maury, and Wayne counties. The Nutrition Program has 21 congregate meal sites and 2 main kitchens – one in Fayetteville, Lincoln County, and one in Hohenwald, Lewis County.



SOUTH CENTRAL HUMAN RESOURCE AGENCY MISSION AND VISION STATEMENT

Our Strategic Planning Team met in April 2014 for an intensive three day workshop and created a new Mission and Vision Statement. Our goal is to re-visit these statements every three years to make sure they still meet our needs and goals. It is our wish that every employee and board member will be able to recite our Mission Statement.

MISSION STATEMENT

South Central Human Resource Agency helps people in need to help themselves and each other to enrich their lives.

VISION STATEMENT

Within three years, South Central Human Resource Agency will broaden our image and strengthen our internal and external collaborations in order to increase the community's awareness of our value and to deepen our impact.

"A mission statement is not something you write overnight... But fundamentally, your mission statement becomes your constitution, the solid expression of your vision and values. It becomes the criterion by which you measure everything else in your life."

Quote by Stephen Covey

SCHRA Programs At-a-Glance

Program	Goal
Home & Community Based Program (OPTIONS) Medicaid Waiver/Homemaker/Family Caregiver, Respite Sitter/Meals/Long Term Care Choices	Provides homemaker, personal care, sitter service, and home delivered meals to elderly and adults 18 years or older with a disability.
Foster Grandparents- FGP	Provides stipend volunteer opportunities for limited income persons age 55 and over to give support services to children with "special needs" in the community
Rebuild and Recover – Lincoln Co.	A one-time grant to help victims of the April 2014 tornado in Lincoln County.
Senior Community Service Employment Program - Title V	Assists economically disadvantaged people age 55 and older by providing immediate supplemental income, work experience, training and assistance with placement in permanent employment situations.
Low Income Energy Assistance Program - LIHEAP	Provides financial assistance for heating costs to elderly, handicapped and low income persons.
Community Services Block Grant - CSBG	Provides access to programs and services needed by elderly, handicapped and low-income persons through Neighborhood Service Centers.
Social Services Block Grant/Protective Service Homemaker	Provides support services to adults who have been threatened with abuse, neglect, or exploitation.
Emergency Food Assistance Program	Provide USDA donated food products to low income households at distribution held quarterly in each of our thirteen counties.
Weatherization Assistance Program	To improve energy efficiency and reduce energy costs of low income households by utilizing energy efficient materials.
Community Corrections Program	Provide alternative to incarceration for non-violent felony offenders.
Alcohol/Drug Safety Education	A court ordered education program providing a minimum of 12 hours of education pertaining to substance abuse, physiological and psychological aspects of alcohol and drug use.
Head Start/Early Head Start	Provide comprehensive educational opportunities for low-income and special needs children and empower families.
Food Service Program	Provides a hot nutritious noon-time meal to individuals for a fee without limited qualifications.
Nutrition Services for the elderly	Provides a hot nutritious noon-time meal at congregate meal sites for individuals 60 years of age and older, and delivers meals to eligible homebound.
Ensure	For sale to the public, with no qualifications, at a discounted price.
Catering	The Nutrition Program offers full service catering to the public for a fee, depending on what you order. The funds from catering help generate enough income to purchase equipment as needed and to help sustain the Nutrition program at five days a week.
Community Representative Payee Program	Provides money management services to assist persons who are incapable of keeping track of financial matters. Must receive Social Security or disability benefit and certified by a physician to be incapable of money management.
Private Pay Homemaker Services	Provides light housekeeping and respite sitter services, on a fee basis, with no limiting qualifications.
Volunteer Income Tax Program (VITA)	Volunteers complete annual tax returns for low and moderate income taxpayers free of charge.
Fingerprinting Service – Lewis County	Provides fingerprinting services to the public.

SCHRA SENIOR STAFF



Pat Bennett, Network Administrator



Donna Brazier, Program Director



Bobbie Cox, Program Director



Patsy Freeman, Executive Secretary



Laure Hopper, Program Director



Judy McLeod, Program Director



Cindy Miles, Program Director



Pamela Morris, Program Director



Kenneth Parker, Maint. Officer



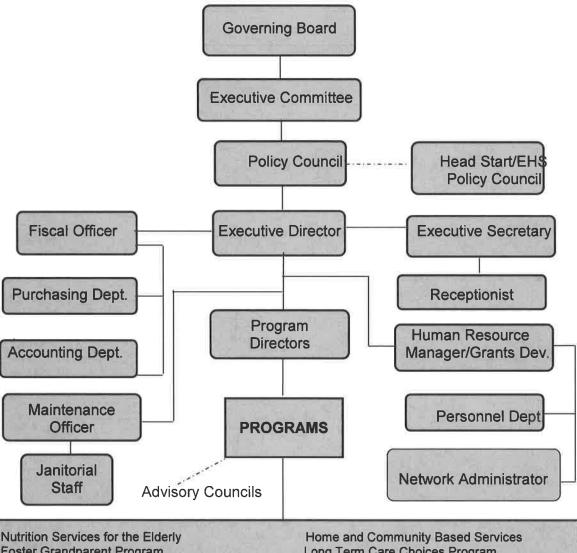
Scarlet Patterson , Human Res. Mgr.



Jim Reynolds, Fiscal Officer

SOUTH CENTRAL HUMAN RESOURCE AGENCY

ORGANIZATIONAL CHART



Nutrition Services for the Elderly
Foster Grandparent Program
Retired Senior Volunteer Program
Low Income Home Energy Assistance
Community Services Block Grant
Representative Payee Program
SSBG/Protective Services Homemaker
Weatherization Assistance Program
Volunteer Income Tax Program (VITA)
Early Head Start
Food Service Program
Rebuild and Recover – Lincoln Co.

Home and Community Based Services
Long Term Care Choices Program
Senior Community Service Employment
Finger Printing Service – Lewis Co.
Homemaker Services for the Elderly
Private Pay Homemaker Services
Emergency Food Assistance Program
Community Corrections Program
Alcohol/Drug Safety Education
Head Start
Catering
Ensure

SOUTH CENTRAL HUMAN RESOURCE AGENCY NEIGHBORHOOD SERVICE CENTERS

BEDFORD COUNTY	200 Dover St. Shelbyville, TN 37160	488-3062
COFFEE COUNTY	414 Wilson Avenue Tullahoma, TN 37388	461-0041
FRANKLIN COUNTY	107 N. Porter St., Suite 5 Winchester, TN 37398	967-1438
GILES COUNTY	923 E. College St., Suite 104 Pulaski, TN 38478	363-5382
HICKMAN COUNTY	101 College St. Centerville, TN 37033	729-5921
LAWRENCE COUNTY	15 Public Square Lawrenceburg, TN 38464	762-7863
LEWIS COUNTY	43 Smith Avenue Hohenwald, TN 38462	796-4825
LINCOLN COUNTY	1437 Winchester Hwy. Fayetteville, TN 37334	433-7182
MARSHALL COUNTY	1572 Old Columbia Hwy Lewisburg, TN 37091	359-6393
MAURY COUNTY	208 West 5 th Street. Columbia, TN 38401	388-1173
MOORE COUNTY	251 Majors Blvd. Lynchburg, TN 37359	759-7827
PERRY COUNTY	100 North Popular St. Linden, TN 37096	589-2130
WAYNE COUNTY	525 B Highway 64 E Waynesboro, TN 38485	722-3717
(931) area code		

OVERVIEW OF SCHRA REGULATORY BODIES THE GOVERNING BOARD, EXECUTIVE COMMITTEE & POLICY COUNCIL

The corporate powers of the South Central Human Resource Agency (SCHRA) are vested in its Governing Board, which is responsible for fulfilling Agency objectives and establishing policy guidelines and direction. The SCHRA Governing Board has delegated authority to the Executive Committee of the South Central Tennessee Development District (SCTDD) to act for it, and has authorized the Policy Council to administer Agency activities within the framework of established policies and in conformance with Federal/State program guidelines.

The SCHRA Governing Board is composed of representatives from each of the 13 counties that the Agency serves. Membership consists of the county executive/mayor of each county, the mayor of each municipality, thirteen human resource representatives appointed by the county mayor/executive, and one state senator and one state representative whose districts lie within the Development District.

Similarly, the Executive Committee of the SCTDD is comprised of 13 county/metro executives, three minority representatives, one state senator, one state representative, and six city mayors; and, as authorized, acts for the Governing Board.

The membership of the Policy Council is comprised of one third elected public officials currently holding office, one third are persons chosen in accordance with democratic selection procedures to assure that they are representatives of the poor in the area they serve, and the remainder members are officials or members of business, industry, religious, welfare, education, and other major groups with interest in the community. This is known as a tri-parte board to insure compliance with the Community Services Block Grant Act.

Additionally, serving on the Policy Council in a voting status, is a Head Start Policy Council Representative, and in a non-voting status a Licensed Attorney, Financial Management Representative, and an Early Childhood Education Representative. These seats on our board are to meet the requirements of the Head Start Act.

The Policy Council meets six times (bi-monthly) a year; the Executive Committee of the SCTDD, acting for the SCHRA Governing Board, meets in concert with and ratifies Policy Council Actions including program budgets, proposals, and contracts approved by the Policy Council. The SCHRA Governing Board meets annually.

The members of these bodies play a critical role in overseeing programs, ratifying policies and helping to plan the future of our Agency. Without a strategy based on knowledge and placed in the hands of competent and concerned individuals, we would have only random ideas without a guiding purpose or direction.

SOUTH CENTRAL HUMAN RESOURCE AGENCY OFFICERS 2014-2015



MAYOR JANET VANZANT Policy Council/Governing Board CHAIRPERSON



Mayor Joe Boyd Liggett Policy Council/Governing Board Vice Chairperson



Mrs. Joanne Lord Policy Council Secretary



Mayor Wallace Cartwright Governing Board Secretary

2014- 2015 BOARD OFFICERS (at June 30, 2015)

SCHRA GOVERNING BOARD/SCHRA EXECUTIVE COMMITTEE:

Giles County Mayor Janet Vanzant	Chairperson
Marshall County Joe Boyd Liggett	
Shelbyville Mayor Wallace Cartwright	

SCHRA POLICY COUNCIL:

Giles County Mayor Janet Vanzant	Chairperson
Marshall County Mayor Joe Boy Liggett	
Mrs. Joanne Lord	Secretary

SCHRA POLICY COUNCIL COMMITTEES (at June 30, 2015):

BUDGET/STATE APPROPRIATIONS:

County Mayor Janet Vanzant, Chr. County Mayor Jason Rich Mrs. Barbara Boyett County Mayor Richard Stewart Mr. Dolan Eady Metro/County Mayor Sloan Stewart

GRIEVANCE:

County Mayor Eugene Ray, Chr.
County Mayor Gary Cordell
Mr. Dolan Eady
Ms. Sue Turnbow
Ms. Melanie Smith
Mr. David Duren

PROPERTY:

County Mayor Joe Boyd Liggett, Chrm. Mr. Tom Holland, Financial Rep. Mr. Eugene Richardson Attorney Cathy Conley, Legal Rep. Mrs. Joanne Lord Mrs. Nancy Hibler County Mayor Shaun Lawson County Mayor T. R. Williams

PERSONNEL:

Mrs. Sandy Calvert, Chairperson Mr. Charles Sain County Mayor Terry Richardson Mr. Willie Lee Leslie Ms. Shirley DeVore County Mayor Bill Newman

NOMINATING/BY-LAWS:

Mr. Will P. Martin, Chr. Mr. David Duren County Mayor Bill Webb County Mayor Joe Boyd Liggett County Mayor Gary Cordell

PROGRAM APPEALS:

County Mayor Bill Newman Mr. Willie Lee Leslie City Mayor Wallace Cartwright Mr. Dolan Eady Ms. Barbara Boyett

CSBG Service Priority Setting:

County Mayor Terry Richardson, Chairman Mr. Will P. Martin County Mayor Charles Norman vacant Ms. Sandy Calvert Mrs. Priscilla McNairy

SOUTH CENTRAL HUMAN RESOURCE AGENCY GOVERNING BOARD 2014-2015*

BEDFORD COUNTY

County Mayor Eugene Ray Mayor Dennis Webb-Bell Buckle Mayor Rachel P. Swift-Normandy Mayor Wallace Cartwright-Shelbyville Mayor Thomas Hurt-Wartrace Mr. Will P. Martin

COFFEE COUNTY

County Mayor Gary Cordell Mayor Lonnie Norman-Manchester Mayor Lane Curlee-Tullahoma Mr. Charles Sain

FRANKLIN COUNTY

County Mayor Richard Stewart
Mayor Joyce Brown-Cowan
Mayor Robin Smith-Decherd
Mayor David Kelley-Estill Springs
Mayor Patrick Matthews-Huntland
Mayor Terry Harrell-Winchester
Ms. Melanie Smith

GILES COUNTY

County Mayor Janet Vanzant
Mayor Tim McConnell-Ardmore
Mayor Pat Ford-Pulaski
Mayor Carolyn Thompson-Elkton
Mayor Charles Jett-Lynnville
Mayor Tracy Wilburn-Minor Hill
Mrs. Priscilla McNairy

HICKMAN COUNTY

County Mayor Shaun Lawson Mayor Gary Jacobs-Centerville Ms. Shirley DeVore

LAWRENCE COUNTY

County Executive T. R. Williams Mayor Rex Johnson-Ethridge Mayor Keith Durham-Lawrenceburg Mayor Jesse Turner-Loretto Mayor Bubba Carter-St. Joseph Ms. Sandy Calvert County Mayor Bill Webb Mayor Danny McKnight-Hohenwald Ms. Sue Turnbow

LINCOLN COUNTY

LEWIS COUNTY

County Mayor Bill Newman Mayor Jon Law-Fayetteville Mayor Phil Bolander-Petersburg Mr. Willie Lee Leslie

MARSHALL COUNTY

County Mayor Joe Boyd Liggett Mayor Danny Bingham-Chapel Hill Mayor Amos Davis-Cornersville Mayor Jim Bingham-Lewisburg Ms. Barbara Boyett

MAURY COUNTY

County Mayor Charles Norman Mayor Dean Dickey-Columbia Mayor Bob Shackelford-Mt. Pleasant Mayor Rick Graham-Spring Hill Mr. Eugene Richardson

MOORE COUNTY

Metropolitan Executive Sloan Stewart Mr. Dolan Eady

PERRY COUNTY

County Mayor Terry Richardson Mayor Jim Azbill-Linden Mayor Robby Moore-Lobelville Mrs. Joanne Lord

WAYNE COUNTY

County Mayor Jason Rich Mayor Randy Burns-Clifton Mayor Robert Vencion-Waynesboro Mayor Glenn Brown-Collinwood Mr. David Duren

Representative Judd Matheny Senator Jim Tracy

SOUTH CENTRAL HUMAN RESOURCE AGENCY POLICY COUNCIL 2014-2015

BEDFORD COUNTY

County Mayor Eugene Ray Mr. Will P. Martin

COFFEE COUNTY

County Mayor Gary Cordell
Mr. Charles Sain
Attorney Cathy Conley, Legal Rep.

FRANKLIN COUNTY

County Mayor Richard Stewart
Mrs. Melanie Smith
Mrs. Nancy Hibler, HS/EHS Chairperson

GILES COUNTY

County Mayor Janet Vanzant
Mrs. Priscilla McNairy

HICKMAN COUNTY

County Mayor Shaun Lawson Ms. Shirley DeVore

LAWRENCE COUNTY

County Executive T. R. Williams
Mrs. Sandy Calvert

LEWIS COUNTY

County Mayor Bill Webb Ms. Sue Turnbow

LINCOLN COUNTY

County Mayor Bill Newman Mr. Willie Lee Leslie Mr. Tom Holland, Financial Rep.

MARSHALL COUNTY

County Mayor Joe Boyd Liggett Ms. Barbara Boyett, Educ. Rep.

MAURY COUNTY

County Mayor Charles Norman Mr. Eugene Richardson

MOORE COUNTY

Metropolitan Executive Sloan Stewart
Mr. Dolan Eady

PERRY COUNTY

County Mayor Terry Richardson
Ms. Joanne Lord

WAYNE COUNTY

County Mayor Jason Rich Mr. David Duren

SOUTH CENTRAL HUMAN RESOURCE AGENCY COMBINED STATEMENT OF REVENUES AND EXPENDITURES FOR THE TWELVE MONTHS ENDED JUNE 30, 2015

REVENUES

Head Start	\$7,035,945.96
Head Start USDA	339,995.06
Head Start Training & Technical Assistance	82,018.44
Early Head Start	574,308.93
Early Head Start USDA	15,953.00
EHS Training & Technical Assistance	14,173.67
EHS Expansion (start-up)	299,970.60
EHS Expansion	80,842.72
EHS Expansion Training & Technical Assistance	15,628.29
Head Start Restricted	5,641.72
Community Services Block Grant	762,016.40
Community Services Block Grant restricted	5,300.04
Protective Service Homemaker Program (SSBG)	216,088.54
Low Income Home Energy Assistance Program - THDA	679,754.13
Low Income Home Energy Assistance Program – THDA	3,159,607.59
Weatherization Assistance Program	9,488.01
Rebuild & Recover – Lincoln County	168,807.79
State Appropriations	185,655.00
SCHRA Discretionary Account	33,817.13
SCHRA Special Project	2,587.19
Alcohol & Drug Safety Program	15,402.06
Ensure	58,770.26
Nutrition Services for the Elderly	1,385,112.97
Food Service Program	1,126,746.53
Homemaker Services	378,309.12
Community Corrections Program	474,618.16
Fingerprinting Services	60.00
DNA	555.50
Senior Community Services Project Title V - SSAI	646,770.42
Volunteer Income Tax Assistance	23,487.71
Foster Grandparents Program	267,175.32
Foster Grandparents Program – Restricted	*
TN Emergency Food Assistance Program PY' 9/14	40,899.48
TN Emergency Food Assistance Program PY' 9/15	50,141.84
TN Emergency Food Assistance Program Restricted	918.00
Community Representative Payee Program	102,187.00
.,	

TOTAL REVENUES

\$18,258,754.58

COMBINED STATEMENT OF REVENUES AND EXPENDITURES cont'd

EXPENDITURES

Head Start USDA Head Start Training & Technical Assistance Early Head Start Early Head Start USDA EHS Training & Technical Assistance EHS Expansion (start-up) EHS Expansion Training & Technical Assistance Head Start — Restricted Community Services Block Grant - Restricted Community Services Block Grant Protective Service/Homemaker Program (SSBG) Low Income Home Energy Assistance Program - THDA Low Income Home Energy Assistance Program - THDA Weatherization Assistance Program Rebuild & Recover — Lincoln County State Appropriations SCHRA Discretionary Account SCHRA Special Project Alcohol & Drug Safety Program Ensure Nutrition Services for the Elderly Food Service Program Homemaker Services - SCTDD Community Corrections Program Fingerprinting Program DNA Senior Community Services Project Title V — SSAl Volunteer Income Tax Assistance Foster Grandparents Program — Restricted TN Emergency Food Assistance Program PY'14 TN Emergency Food Assistance Program — Restricted Community Representative Payee Program	\$7,035,946.21 339,973.55 82,018.44 574,308.93 16,238.89 14,173.67 299,970.60 80,842.72 15,628.29 4,222.93 1,829.20 762,016.40 238,713.99 679,754.13 3,159,607.59 9,488.01 168,807.79 131,064.20 35,780.55 2,157.99 11,760.03 56,082.25 1,424,241.96 1,140,044.56 363,272.39 474,618.16 8.67 31.77 646,770.42 25,437.47 267,175.32 40,899.48 50,141.84
TOTAL EXPENDITURES	\$ 18,263,668.39

Excess of Revenues Over (Under) Expenditures \$ (4,913.81)

SOUTH CENTRAL HUMAN RESOURCE AGENCY COMBINED BALANCE SHEET JUNE 30, 2015

ASSETS

	Cash Cash - Liquid Funds Account - Restricted Local Gov't Investment Pool Certificate of Deposit - Construction Cash - Community Representative Payee Program Inventory - Consumable Supplies Inventory - Commodities Prepayments Due from Grantors Current Assets	\$ 579,702.58 272,554.27 30,182.70 460,941.56 397,873.66 62,868.26 178,383.52 8,571.63 1,219,663.87 \$3,210,742.05
	Land & Buildings Leasehold Improvements Vehicles & Other Equipment Accumulated Depreciation	1,450,222.74 966,906.33 1,278,459.36 (1,603,120.42)
TOTAL	ASSETS	\$5,303,210.06
LIABILI	ITIES AND FUND EQUITY	
	Liabilities: Accounts Payable Withholdings & Benefits Payable Accrued Audit Fee Accrued Leave Due to CRPP Due to Grantors Due to Grantors – Commodities	\$ 932,421.32 111,801.83 35,500.00 264,947.32 435,832.67 178,383.52
	Excess Expenditures at June 30, 2015	(4,913.81)
	Notes Payable – Building	-
TOTAL	LIABILITIES	\$ 1,953,972.85
	Fund Equity: Investment in Land & Buildings Investment in Leasehold Improvements Investment in other Fixed Assets Accumulated Depreciation	\$ 1,450,222.74 966,906.33 1,278,459.36 (1,603,120.42)
	Fund Balance – Restricted Fund Balance - Unrestricted	530,051.01 <u>726,718.19</u>
TOTAL	FUND EQUITY	\$3,349,237.21
TOTAL	LIABILITIES AND FUND EQUITY	\$5,303,210.06

This statement does not include in-kind contribution activities.

This statement for the twelve months ending June 30, 2015 is subject to audit adjustments.

SOUTH CENTRAL HUMAN RESOURCE AGENCY OPERATING BUDGET 2014/2015

PROGRAM	PROJECT PERIOD	FUNDING SOURCE	FUNDING AVAILABLE	FUNDS
AGING				
Nutrition Services for the Elderly:	07_01_14/06_30_15	South Central TN Development District	613 686	988 609
Title III-C Congregate Meal Service Title III-C Home Delivered Meal Service	07-01-14/06-30-15	South Central TN Development District	429.576	431.231
Title III-C Home Delivered Meal Servee	07-01-14/06-30-15	State of Tennessee & Local Governments	16,718	16,718
OPTIONS Home Delivered Meal Service	07-01-14/06-30-15	South Central TN Development District	83,441	87,198
Family Care Giver Home Delivered Meal Service		South Central TN Development District	12,914	13,579
AmeriChoice LTC Home Delivered Meal Service	07-01-14/06-30-15	AmeriChoice	115,557	121,523
AmeriGroup LTC Home Delivered Meal Service	07-01-14/06-30-15	AmeriGroup	67,568	77,971
Blue Care LTC Home Delivered Meal Service	07-01-14/06-30-15	BlueCare	16,285	17,102
Private Pay Home Delivered Meal Service	07-01-14/06-30-15	Agency Performance Based	47,012	49,085
Ensure Program	07-01-14/06-30-15	Agency Performance Based	58,770	56,082
Homemaker Services for the Elderly:				
Title III-B Homemaker Services	07-01-14/06-30-15	South Central TN Development District	49,944	44,956
OPTIONS Homemaker Services	07-01-14/06-30-15	South Central TN Development District	69,993	63,001
Family Caregiver Homemaker Services	07-01-14/06-30-15	South Central TN Development District	12,478	12,454
OPTIONS Personal Care Services	07-01-14/06-30-15	South Central TN Development District	14,841	13,436
Family Caregiver Personal Care Services	07-01-14/06-30-15	South Central TN Development District	130	131
AmeriChoice LTC Personal Care Services	07-01-14/06-30-15	AmeriChoice	72,225	66,045
AmeriGroup LTC Personal Care Services	07-01-14/06-30-15	AmeriGroup	18,177	16,456
Bluecare LTC Personal Care	07-01-14/06-30-15	Bluecare	8,725	8,462
Family Caregiver Respite/Sitter Services	07-01-14/06-30-15	South Central TN Development District	16,428	16,494
Bluecare LTC Respite Services	07-01-14/06-30-15	Bluecare	247	281
AmeriChoice LTC Respite Services	07-01-14/06-30-15	AmeriChoice	5,681	6,456
AmeriChoice LTC Attendant Care Services	07-01-14/06-30-15	AmeriChoice	82,941	87,186
AmeriGroup LTC Attendant Care	07-01-14/06-30-15	AmeriGroup	13,153	13,932
Bluecare LTC Attendant Care	07-01-14/06-30-15	Bluecare	13,346	13,983
Foster Grandparent Program	07-01-14/06-30-15	Corp. for National & Community Service	277,062	267,175
EMPLOYMENT AND TRAINING Senior Community Service Funloyment Program	07-01-14/07-30-15	Senior Service America Inc.	676.382	646.770
Scinor Community Service Employments rogical			1	

PROGRAM	PROJECT PERIOD	FUNDING SOURCE	FUNDING AVAILABLE	FUNDS UTILIZED
CHILDREN AND YOUTH SERVICES Head Start Head Start Training & Technical Assistance Head Start – USDA Head Start – Restricted Fund	07-01-14/06-30-15	U. S. Dept. of Health & Human Services	7,037,751	7,035,946
	07-01-14/06-30-15	U. S. Dept. of Health & Human Services	82,214	82,018
	07-01-14/06-30-15	TN Department of Human Services	512,422	339,974
	07-01-14/06-30-15	Local	5,642	4,223
Early Head Start	07-01-14/06-30-15	U. S. Dept. of Health & Human Services	574,361	574,309
Early Head Start Training & Technical Asst.	07-01-14/06-30-15	U. S. Dept. of Health & Human Services	14,175	14,174
Early Head Start – USDA	07-01-14/06-30-15	TN Dept. of Human Services	33,362	16,239
Early Head Start – Expansion (start-up)	03-01-15/07-30-16	U. S. Dept. of Health & Human Services U. S. Dept. of Health & Human Services U. S. Dept. of Health & Human Services	300,000	299,971
Early Head Start – Expansion	03-01-15/07-30-16		2,200,000	80,843
Early Head Start – Expansion T & TA	03-01-15/07-30-16		55,000	15,628
ENERGY ASSISTANCE Low Income Home Energy Assistance Program Low Income Home Energy Assistance Program	07-01-14/09-30-14	Tennessee Department of Human Services	s 840,586	679,754
	11-01-14/09/30/15	TN Housing Development Agency	3,805,415	3,159,608
Weatherization Assistance Program	11-01-14/06-30-16	Tennessee Housing Development Agency	302,558	9,488
CORRECTIONS AND REHABILITATIONS Community Corrections Program Community Corrections Program DUI/Alcohol Safety Services Fingerprinting Services DNA Services	07-01-14/06-30-15 07-01-14/06-30-15 07-01-14/06-30-15 07-01-14/06-30-15 07-01-14/06-30-15	TN Department of Corrections Local Performance Based Local Performance Based Local Performance Based Local Performance Based	495,866 37,800 15,402 60 556	436,929 37,689 11,760 9
SUPPORT AND EMERGENCY SERVICES Social Services Block Grant Homemaker Program Social Services Block Grant Homemaker Program Social Services Block Grant Homemaker Program Tennessee Emergency Food Assistance Program Tennessee Emergency Food Assistance Program TN Emergency Food Assistance Program TN Emergency Food Assistance Program Community Representative Payee Administration	07-01-14/06-30-15 07-01-14/06-30-15 07-01-14/06-30-15 10-01-14/09-30-15 10-01-14/06-30-15 07-01-14/06-30-15	Tennessee Department of Human Services Local Governments State and Local Appropriations Tennessee Department of Agriculture Tennessee Department of Agriculture Agency Agency	s 190,989 25,100 22,625 40,899 97,000 918 102,187	190,989 25,100 22,625 40,899 50,142

Volunteer Income Tax Assistance Volunteer Income Tax Assistance Build and Recover – Lincoln County	10-01-14/06-30-15 10-01-140/6-30-15 06-01-14/05-31-15	United Way of Metropolitan Nashville State of TN and Local Governments Tennessee Housing Development Agency	30,000 1,950 399,891	23,487 1,950 168,808
INFORMATION AND REFERRAL Community Services Block Grant Community Services Block Grant – Restricted	07-01-13/06-30-14 07-01-13/06-30-14	Tennessee Department of Human Services South Central TN Development District	1,117,192 5,300	762,016 1,829
PROGRAM SUPPORT State and Local Appropriations	07-01-14/06-30-15	State of Tennessee & Local Governments	131,064	131,064
AGENCY ENTERPRISE Food Services Food Services Service Project Agency Discretionary Fund	07-01-14/06-30-15 07-01-14/06-30-15 07-01-14/06-30-15 07-01-14/06-30-15	Agency State of Tennessee and Local Governments Agency Agency	1,126,747 13,298 2,587 33,817	1,126,747 13,298 2,158 35,781
GRAND TOTAL			\$22,448,013	\$18,263,669

NUTRITION SERVICES FOR THE ELDERLY

CONGREGATE MEALS

Donna Brazier, Program Director

STAFF: 40

FUNDING SOURCE: SCTDD/TCOA and participant contributions

CLIENTS SERVED: 1,519

PROGRAM OBJECTIVE: To help the frail and elderly individuals aged 60 or over eat adequately by providing a noon-time meal in a congregate or home delivered setting. The development of skills and/or knowledge to help the elderly select and prepare nourishing and well-balanced meals is also of primary concern. The program is

committed to insuring the dignity of every person and underlining their importance through continued social contact and activities which minimize the need for institutionalism in nursing homes or other comparable facilities.

SERVICES PROVIDED: Meals were served at 21 nutrition meal sites. The following is a break-out by county of participants and meals served:

County	Clients	Meals	County	Clients	Meals
	A STATE OF THE PARTY OF			0.000	
Bedford	108	7,869	Lincoln	83	6,263
Coffee	144	12,372	Marshall	179	5,737
Franklin	105	7,438	Maury	218	7,371
Giles	69	11,378	Moore	23	2,176
Hickman	44	1,940	Perry	163	10,381
Lawrence	115	7,436	Wayne	168	5,990
Lewis	100	6,045	TOTAL	1,519	92,396

PARTICIPANT ELIGIBILITY: A person 60 or older, the spouse of the person or a disabled dependent of a person 60 years old, regardless of their age, are eligible to participate in Nutrition services.

ACCOMPLISHMENTS: Supplemented food to meal sites, Volunteer Appreciation Days, the Foster Grandparent Program meetings, and served Head Start.

NUTRITION SERVICES FOR THE ELDERLY

HOME DELIVERED MEALS

Donna Brazier, Program Director

STAFF: 40

BUDGET: Based on a unit cost of \$5.94 hybrid (cold) meals; \$6.93 hot meals **FUNDING SOURCE:** South Central TN Development District/TCOA and

participant contributions

CLIENTS SERVED: 262

PROGRAM OBJECTIVE: To help the frail and elderly individuals aged 60 or over eat adequately by providing a noon-time meal in a home delivered setting. The development of skills and/or knowledge to help the elderly select and prepare nourishing and well-balanced meals is also of primary concern. Meals are provided to



those who have limited mobility which may impair their capacity to shop and cook for themselves. The program is committed to insuring the dignity of every person and underlining their importance through continued social contact and activities which minimize the need for institutionalism in nursing homes or other comparable facilities.

SERVICES PROVIDED: Home Delivered Meals

County	Clients	Meals	County	Clients	Meals
Bedford	15	4,906	Lincoln	15	3,776
Coffee	31	7,151	Marshall	27	7,400
Franklin	28	7,162	Maury	42	9,023
Giles	22	5,431	Moore	05	1,226
Hickman	12	3,647	Perry	12	2,551
Lawrence	13	3,501	Wayne	23	4,985
Lewis	17	3,542	TOTAL	262	64,301

Volunteers are a vital part of our Home-Delivered Meal programs and the success of the programs would not be possible without them.

HOME & COMMUNITY BASED PROGRAM (OPTIONS)

CAREGIVER, OPTIONS, LONG TERM CARE CHOICES HOME DELIVERED MEALS

Donna Brazier, Program Director

PROGRAM STAFF: 40

BUDGET: Based upon a unit cost of \$5.93 hybrid (cold) meals; \$6.94 hot meals **FUNDING SOURCE:** South Central TN Development District, AmeriGroup,

AmeriChoice, and Blue Care

PROGRAM OBJECTIVE: To help the frail and disabled aged 18 years or older to eat adequately. The program provides a noon-time meal in a home delivered setting. The program is committed to insuring the dignity of every person and underlining their importance through continued social contact and activities. This helps minimize the need for institutionalism in nursing homes or other comparable facilities.

PROGRAM ELIGIBILITY: A person 18 years of age or older who has limited mobility that may impair their ability to cook for themselves.

SERVICES PROVIDED: The following three charts show the number of homedelivered meals that were provided through June 30, 2015:

	OPTIONS	W U.S.	2,1	OPTIONS		
County	Meals	Clients	County	Meals	Clients	
Bedford	942	08	Lincoln	0	0	
Coffee	417	04	Marshall	2,453	22	
Franklin	589	06	Maury	3,041	28	
Giles	370	05	Moore	10	01	
Hickman	91	01	Perry	677	04	
Lawrence	2,281	15	Wayne	984	05	
Lewis	834	06	TOTAL	12,689	105	

表表现主	CAREGIN	/ER		CAREGIV	ER
County	Meals	Clients	County	Meals	Clients
Bedford	0	0	Lincoln	0	0
Coffee	389	02	Marshall	246	01
Franklin	281	01	Maury	258	01
Giles	0	0	Moore	0	0
Hickman	0	0	Perry	0	0
Lawrence	269	02	Wayne	231	02
Lewis	363	03	Total	2,037	12

Loi	ng Term Car	e Choices		ong Term Ca	re Choices
County	Meals	Clients	County	Meals	Clients
Bedford	4,561	16	Lincoln	3,307	10
Coffee	5,786	23	Marshall	2,313	07
Franklin	1,043	05	Maury	3,800	17
Giles	2,230	11	Moore	269	02
Hickman	913	05	Perry	1,205	04
Lawrence	4,489	16	Wayne	346	01
Lewis	1,431	07	TOTAL	31,693	124

FOOD SERVICE PROGRAM: The Nutrition Program provides a hot, nutritious noon-time meal to individuals for a fee without limited qualifications. These meals can be delivered to your home or place of business.

ENSURE PROGRAM: Ensure is available by the case in assorted flavors to the public at a discounted price. Not to be resold.

CATERING SERVICE: The Nutrition Program offers professional catering services to help generate enough income to purchase equipment as needed and to help sustain the Nutrition Program at five days a week. The catering dollars pay for the cost of food, utility maintenance and labor cost of each job. The remaining money goes back into the

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program. Without the additional dollars, the

Nutrition Congregate Program would only be in operation four days a week. This would mean that 1850 – 2000 meals per month would be cut and create a higher number of seniors going hungry in our communities. We strive hard to continue keeping seniors fed and in their homes instead of an institution of some kind.

For catering services please contact the Nutrition Department at 931-433-7182, ext. 138 or 1-800-221-2642, ext. 138.

HOMEMAKER SERVICES

TITLE III-B HOMEMAKER, OPTIONS, FAMILY CAREGIVER, CHOICES, LONG-TERM CARE, & PERSONAL CARE

Donna Brazier, Program Director

PROGRAM COORDINATOR: Cindy Campbell

SUPPORT STAFF: Jo Ann Reynolds

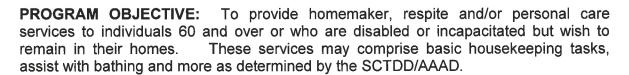
PROGRAM STAFF: 44

BUDGET: per unit reimbursement rate

FUNDING SOURCE: South Central TN Development District.

AmeriGroup, AmeriChoice

CLIENTS: 103



SERVICES PROVIDED: The chart on the next page is a report of activities and services for the year on the Options Programs, National Family Caregiver Programs, Title IIIB Homemaker and the Choices Program. These programs provide homemaker, personal care assistance, attendant care and respite sitter care to the frail elderly and adults with disabilities in our area. The chart also reflects the total clients served and units of service (hours) provided for each service.

PARTICIPANTS ELIGIBILITY: Individuals 60 years of age or an adult 18 years of age and older with a disability who is at risk of losing his or her independence is eligible for the program following an in depth assessment through the SCTDD/AAAD.

PRIVATE PAY HOMEMAKER SERVICES are available.

This service provides light housekeeping and respite sitter services, on a fees basis, with no limiting qualifications. Call 931-433-7182, ext. 120 or 1-800-221-2642, ext. 120, for prices and more information.



2014-2015 HOMEMAKER SERVICES

n	State Funded Homemaker	_	State Funded Personal Care	Care	Homemaker	naker	Caregiver Homemaker		Choices Personal Care		Attend. Care		In- Home Resp	esp
County	Clients	Hours	Clients Hours	Hours	Clients	Hours	Clients	2	Clients Hours	60	Clients	اچا	Clients	Hours
				•				•				(. = '
Bedford	က	156	0	0	က	312	0	0	0	0	0	0	0	0
Coffee	4	416	0	0	က	312	0	0	-	624	-	312	0	0
Franklin	80	884	1	104	1	104	0	0	-	312	0	0	0	0
Giles	4	442	-	104	1	104	0	0	0	0	2	2652	0	0
Hickman	4	416	-	52	2	624	0	0	0	0	0	0	0	0
Lawrence	က	312	0	0	-	104	~	156	-	1872	1	702	0	0
Lewis	က	364	2	156	က	260	-	156	0	0	0	0	0	0
Lincoln	-	104	1	104	2	208	1	156	2	1924	2	3848	0	0
Marshall	-	104	0	0	0	0	0	0	0	0	0	0	0	0
Maury	0	0	-	156	2	156	-	104	0	0	0	0	0	0
Moore	0	0	0	0	-	104	0	0	0	0	0	0	0	0
Perry	-	52	-	52	1	78	0	0	0	0	0	0	0	0
Wayne	1	156	0	0	1	78	ဗ	624	0	0	0	0	0	0
Total Clients	33		00		24		7		00		9		0	
Total Hours		3406		728		2444		1196		4732		7514	1	0

16.12

17.32

20.32

18.40

20.44

20.32

20.44

Per Hour Pay:

FOSTER GRANDPARENT PROGRAM

Bobbie Cox, Program Director

PROGRAM STAFF: June Kerrin, Pat Meeks, Nancy Tillet

FUNDING SOURCE: Corporation for National & Community Service

VOLUNTEERS: 59

PROGRAM OBJECTIVE: To provide stipend volunteer opportunities for limited income persons age 55 and over to give supportive services to children with "special needs" in the community.

SERVICES PROVIDED: Volunteers (foster grandparents) help infants abandoned at birth, addicted to drugs, assist children and adolescents with learning disabilities, those who have been abused, and/or neglected. Volunteers also help teen parents and their offspring. Foster Grandparents serve in volunteer stations such as Head Start, public schools, day care centers, shelters for abused women and children, and after school programs.

Foster Grandparents and children served are as follows:

COUNTY	VOLUNTEERS	CHILDREN
Bedford	0	0
Coffee	0	0
Franklin	4	21
Giles	8	39
Hickman	0	0
Lawrence	6	30
Lewis	0	0
Lincoln	15	55
Marshall	7	38
Maury	0	0
Moore	0	0
Perry	1	4
Wayne	18	69
Total	59	256

ACCOMPLISHMENTS: We have developed a new collaboration with Gifts In-Kind 360 and Bed, Bath, and Beyond. The FGP volunteers are receiving bedding, pots, pans, sheets, towels, small appliances, and much more.



PROGRAM ELIGIBILITY:

Applicants must be at least 55 years old, willing to serve an average of 20 hours per week and meet 200% income guidelines. Persons with disabilities are welcome to serve. Volunteers receive a modest tax-free allowance or stipend and an annual physical exam.

VOLUNTEER INCOME TAX ASSISTANCE (VITA)

Diane Bennett, Program Coordinator

FUNDING SOURCE: United Way of Metropolitan Nashville

COORDINATORS: 3 VOLUNTEERS: 35

VITA is an IRS grant that is designed to help low and moderate income taxpayers have their annual tax return completed by IRS certified volunteers. This is a seasonal program.

SCHRA joined a coalition with United Way of Metropolitan Nashville in 2008 to administer the VITA (Volunteer Income Tax Assistance) Program across the 13 counties that SCHRA serves and have continued this partnership.



In program year FY'15, VITA volunteers e-filed 1,947 tax returns, 74 paper returns, 26 amended returns, and 35 prior year returns, for a total of 2,082 returns Based on \$250.00 per return, we saved the tax payers in our communities \$520,500. We have applied for the grant again for the upcoming year and hopefully we will be able to continue providing this much needed service. We could not have accomplished this project if it had not been for the 35 dedicated volunteers that assisted us with the preparation of the returns at fourteen (14) sites across our service area.



SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM (TITLE V Older Worker Program)

Pamela Morris, Program Director

STAFF: 6

FUNDING SOURCE: Senior Service America, Inc.

CLIENTS: 81



PROGRAM OBJECTIVE: The South Central Human Resource Agency's Senior Service America, Inc. (SSAI) Title V Program is designed to assist economically disadvantaged people age 55 and over by providing immediate supplemental income, work experience and training at an approved training site, with an immediate goal of more permanent, unsubsidized employment. The program also is dedicated to strengthening families, communities, and our nation by providing older and disadvantaged individuals with opportunities to learn, work, and serve others.

SERVICES PROVIDED: The South Central Human Resource Agency SSA/Title V Program serves a twelve (12) county area with an allocated slot level of 81 clients for program year 2014-15 with slots assigned based on Census figures within our service area. We are also serving four (4) additional counties outside of the SCHRA area: Bledsoe, Grundy, Marion, and Sequatchie. Title V clients who cannot immediately be placed into an unsubsidized job receive assistance on finding a job and/or are assigned to eligible non-profit and government agencies for approximately 20 hours of work per week. In these assignments, clients receive valuable work experience and skill training while assisting their host agency in delivering essential community services. They also receive supportive services and training designed to prepare them for unsubsidized employment in the private sector.

CLIENTS SER	VED BY COUNT	Υ:	1 25 17
Bedford	6	Lincoln	13
Bledsoe	14	Marion	12
Coffee	18	Marshall	8
Franklin	13	Maury	10
Giles	6	Moore	2
Grundy	8	Perry	2
Lawrence	11	Sequatchie	5
Lewis	2	Wayne	10
		TOTAL	140

CLIENT ELIGIBILITY: Clients must be age 55 or above, be a legal resident of the county in which they apply, and be capable of performing tasks involved in the community service employment assignment as stated in the training site description, and must be economically disadvantaged, as determined by the current federally established poverty guidelines - 125% scale.

Most clients are older women, many of whom have been recently widowed or divorced, have little recent work experience outside the home, and are frightened by the prospect of needing to compete for a job just to make ends meet. They are part of a generation that is too proud to accept public assistance and that understands what it means to work hard and do your best. While all need financial assistance, many clients also long for the social interaction - - the chance to continue learning and possibly start a new career and the opportunity to make a real difference in their communities.

ACCOMPLISHMENTS: Our 2014-2015 program year was again very challenging and exciting. During the first quarter of the program year, we were able to have over ten (10) participants in unsubsidized employment. Durational limit participants were the reason for our success in meeting our unsubsidized placement goals. The only downside was that we ended up underspent by the end of the year because of so many exits and not being able to keep up enrollments with qualified participants.

By the end of the third quarter, we were able and very luck to enroll Cindy Lewter, who brings to our program her experience with Families First. She will be our participant staff manager and use her special skills to assist our participants with job training, interviewing techniques, etc.

All of our goals were met by the end of the program year and over 24 participants were successful in enriching their lives with unsubsidized employment.

Facts about Older Workers:

- Their attendance record is superior.
- They feel a higher level of satisfaction with their jobs.
- They possess an eagerness to learn new skills.
- They can learn even into old age.
- They often need to make additions to retirement income.
- They want to add meaning and purpose to life.
- They like to keep busy.
- They want to make social contacts.
- They need to preserve an identity tied to work.
- They want to use their special skills and education.

Sources: Sara J. Czaja, Promoting Employment Opportunities for Older Adults, Washington, D. C.; Richard Swanson, Analysis for Improving Performance, San Francisco, 1996 Berrett-Koehler, pg. 210

LOW INCOME HOME ENERGY ASSISTANCE

Cindy Miles, Program Director

PROGRAM COORDINATOR: Lee Ann Keith

PROGRAM STAFF: 4 plus Neighborhood Service Personnel **FUNDING SOURCE:** TN Housing Development Agency

CLIENTS SERVED: 8,514



PROGRAM OBJECTIVE: To provide assistance to elderly, handicapped and low-income persons with energy used to heat their homes through financial assistance to offset a portion of the cost. Priority for assistance is given to the lowest of income. Priority points are used to determine the amount of payment.

LIHEAP SERVICES PROVIDED:

Crisis Assistance		Energy A	ssistance	Total Crisis 8	Energy	
County	Applications	Payments	Applications	Payments	Applications	Payments
Bedford	105	43,350.00	650	259,350.00	755	302,700.00
Coffee	102	42,600.00	757	299,700.00	859	342,300.00
Franklin	72	29,550.00	610	245,250.00	682	274,800.00
Giles	63	26,250.00	525	213,600.00	558	239,850.00
Hickman	47	19,950.00	600	226,170.00	647	246,120.00
Lawrence	91	37,650.00	1073	427,050.00	1164	464,700.00
Lewis	27	10,800.00	416	163,500.00	443	174,300.00
Lincoln	68	27,900.00	856	340,650.00	924	368,550.00
Marshall	52	20,700.00	647	240,750.00	699	261,450.00
Maury	149	60,300.00	804	307,950.00	953	368,250.00
Moore	8	3,300.00	117	46,350.00	125	49,650.00
Perry	21	7,200.00	150	60,150.00	171	67,350.00
Wayne	43	18,000.00	461	180,150.00	504	198,150.00
Total	848	347,550.00	7,666	3,010,620.00	8,514	3,358,170.00

Energy and Crisis Assistance is provided to eligible households through payment to a utility company or propane company.

PARTICIPANT ELIGIBILITY: In addition to general eligibility requirements at 150% of the federal poverty guidelines, applicants must be responsible for their own energy costs.

LIHEAP fiscal year now runs from October 1 – September 30. The chart above reflects energy assistance from July 1, 2014 through June 30, 2015.

COMMUNITY SERVICES BLOCK GRANT

Cindy Miles, Program Director

PROGRAM COORDINATOR: Dee Dee Sneed

PROGRAM STAFF: 27

FUNDING SOURCE: Department of Human Services

PROGRAM OBJECTIVE: To provide a wide range of services and activities which will have a measurable and



potentially major impact on poverty in the community. The Community Services Block Grant insures access to programs and services by elderly, handicapped and low-income persons through Neighborhood Service Centers in each of our 13 counties where experienced personnel assist in meeting the needs of the low income population.

SERVICES PROVIDED:

COUNTY	Meal Services	Companion Services	CSBG Crisis	Self Sufficiency	Income Manage- ment	Health	Employ- ment
Bedford	1,076	1,271	20	10	4	63	12
Coffee	565	745	3	4	3	4	3
Franklin	538	645	6	0	5	4	2
Giles	608	507	4	0	0	48	1
Hickman	734	867	4	0	0	14	0
Lawrence	903	839	3	1	5	10	7
Lewis	486	752	2	0	0	6	2
Lincoln	409	296	2	0	0	3	0
Marshall	1,326	587	6	0	3	6	10
Maury	122	946	33	2	11	33	3
Moore	48	211	1	0	0	10	8
Perry	0	437	0	0	0	10	5
Wayne	412	505	0	0	0	1	0
TOTAL	7,227	8,608	84	17	21	212	53

CSBG SERVICES PROVIDED cont'd:

COUNTY	Total # Services Provided	Duplicated # EFAP #HH Served gtr.	Total Number Volunteers	Total Volunteer Hours	Information & Referral
Bedford	2456	923	26	299	4704
Coffee	1327	1309	11	144.5	5989
Franklin	1200	859	17	373	3988
Giles	1168	637	9	139.5	635
Hickman	1619	897	20	274	4014
Lawrence	1768	1115	19	256.5	2477
Lewis	1248	783	9	85	2306
Lincoln	710	1378	11	111	626
Marshall	1938	813	11	131.5	2029
Maury	1140	656	13	173.5	1579
Moore	278	207	5	43	585
Perry	452	519	9	83	2045
Wayne	918	828	7	34	714
TOTAL	16,222	10,924	167	2,148	31,691

Home Delivered Meals provides delivery of nutritious meals to those who have limited mobility which impairs their ability to shop and cook for themselves.

Information & Referral is provided to individuals in need of assistance. If SCHRA provides the service, staff will be able to provide the information and assist them in getting the services. Staff is familiar with other resources in the community and will try to make referrals in order to meet the needs of our customers.

Companionship services are designed to alleviate the isolation of elderly and disabled individuals who have no one to check on them. Staff makes regular calls to clients to check on their wellbeing as well as make monthly home visits. Transportation to doctor appointments and grocery stores may also be provided if necessary.

Crisis Intervention can provide financial assistance to households with either an elderly or a disabled member who are facing eviction. This assistance is paid to the landlord/mortgage company. Case management and income management services are also provided to help alleviate the need for further assistance.

Health Component provides financial assistance to eligible individuals seeking help with health related expenses that are not covered by insurance (medication, dental and eye expenses). Assistance in completing forms to receive help with Medicare premiums (SHIP) is part of the Health Component. Transportation to doctor appointments may also be provided if public transportation is not available.

Self-Sufficiency Component provides case management to clients to achieve self-sufficiency through comprehensive education, goal-oriented action and guidance, etc. Crisis intervention and necessary expenditures may be provided to assist while they achieve program goals.

Employment Component can provide assistance for individuals seeking employment. Staff can assist clients in the preparation of a resume. Each office maintains a listing of any known jobs in the community. A summer youth program was offered for 5 weeks. This program offered work experience and training for graduating seniors.

Income Management provides assistance to households that need help budgeting their money. Under this component we also provide assistance with income tax preparation. There is a computer/printer in each office that will be accessible to individuals that want to prepare their own income taxes.

PARTICIPANT ELIGIBILITY: Direct services to clients, except information and referral, have an income eligibility requirement of 125% of the federal poverty guidelines. In addition to financial eligibility, need for service must be established according to the individual or household circumstances with priority given to the elderly and handicapped.



Scarlet Patterson, Human Resource Manager, received her NCRT (National Certified ROMA Trainer) certification in April 2015. Organizational Standards 4.3 states. "Organization's Community Action Plan and strategic plan document the continuous use of the Results Oriented Management Accountability (ROMA) cycle (assessment, planning, implementation, achievement of results and evaluation), and document having used the services of a ROMA certified trainer" in the process. Additionally, all staff and board members are to be trained on ROMA requirements. Executive Director Coy Anderson pinned Mrs. Patterson and said he was very proud of her accomplishments.

ROMA was created in 1994 by an ongoing tack force of Federal, State, and local community action officials – the Monitoring and Assessment Task Force (MATF). Based upon principles contained in the Government Performance and Results Act of 1993, ROMA provides a framework for continuous growth and improvement among more than 1000 local community action agencies and a basis for State leadership and assistance toward those ends.

SSBG/PROTECTIVE SERVICE HOMEMAKER

Cindy Miles, Program Director

PROGRAM COORDINATOR: Ruby Twyman

PROGRAM STAFF: 9 (stationed in Bedford, Coffee, Hickman, Lincoln, Lawrence

Marshall and Maury counties, but covers all 13 counties.)

FUNDING SOURCE: Department of Human Services

CLIENTS: 108



PROGRAM OBJECTIVE: To provide supportive services to adults (APS cases) who have been threatened with abuse, neglect, or exploitation, are unable to meet ADL's and require services in order to remain in home to prevent this from occurring.

SERVICES PROVIDED: Homemakers focus on activities which the client can no longer do for themselves and which are necessary for the client to remain at home including emotional support and encouragement during periods of loneliness and depression. Services are directed at teaching homemaking and daily living skills to these individuals.

Services provided include the following:

ADULT PROTECTIVE SERVICE CASES

ADOLI FROTEOTIVE SERVICE CASES							
COUNTY	CASES	CLIENTS	HRS. OF SERV. UNITS	COUNTY	CASES	CLIENTS	HRS. OF SERV. UNITS
Bedford	12	12	1287.25	Lincoln	08	09	682
Coffee	07	07	630.75	Marshall	08	80	1155.50
Franklin	12	12	575.75	Maury	18	18	922
Giles	08	08	336	Moore	01	01	116.50
Hickman	10	12	809	Perry	01	02	383.75
Lawrence	10	12	953.50	Wayne	04	04	110.50
Lewis	03	03	68.25	TOTAL	102	108	8030.75

PARTICIPANT ELIGIBILITY: Eligibility is determined by the DHS caseworker. Need is established when an individual or family is experiencing a specific personal or social problem for which homemaker services is deemed to be the appropriate service.

WEATHERIZATION ASSISTANCE PROGRAM

Cindy Miles, Program Director

PROGRAM COORDINATOR: Debbie Hopkins

STAFF: 2

FUNDING SOURCE: Tennessee Housing Development Agency

CLIENTS SERVED: 0



Weatherization Works

PROGRAM OBJECTIVE: To improve energy efficiency and reduce energy costs of low income households by applying required materials to each unit.

The Weatherization FY'15 contract did not start until November 1, 2014 and was extended until June 30, 2016 to run concurrently with FY'16 contract. This was due to the new THDA requirement that the audits must be done by a nationally certified inspector and this took several months to accomplish throughout the State.

During the year, all 183 weatherization applications were updated for eligibility. We are contracted to weatherize 67 homes before June 30, 2016 under the combined contracts.

PROGRAM ELIGIBILITY: Meet 200% of Federal Poverty Guidelines. Own or rent a dwelling which needs improvement to lower energy costs.

DO A LITTLE, SAVE A LOT.

Everything you do, no matter how small, can add up to BIG savings and keep you warmer in the winter and cooler in the summer such as caulking around windows weather-stripping around doors.



REBUILD AND RECOVER

Cindy Miles, Program Director

PROGRAM COORDINATOR: Debbie Hopkins

FUNDING SOURCE: TN Housing Development Agency

TOTAL CLIENTS: 5

PROGRAM OBJECTIVE: South Central Human Resource Agency administered a grant for Lincoln County through THDA to help victims of the April 2014 tornado rebuild their homes. The maximum grant per house was \$40,000.

ELIGIBILITY: The homes must be owner occupied and they must fall within program income guidelines.

Rehabilitation was completed on three (3) homes. The fourth was a mobile home which was completely demolished. Through this grant and a \$12,000 grant that we successfully obtained through the Federal Home Loan Bank, with the assistance of First Commerce Bank, we were able to get the family a brand new mobile home debt free.



Trailer demolished in Lincoln County tornado

COMMUNITY REPRESENTATIVE PAYEE PROGRAM

Cindy Miles, Program Director

PROGRAM COORDINATOR: Teresa Swafford

STAFF: 3

FUNDING SOURCE: Fee from Clients

TOTAL CLIENTS: 273

BENEFITS OVERSEEN: \$2,218,201

PROGRAM OBJECTIVE: The Payee Program offers money management services to assist persons who are incapable of budgeting, paying routine bills, and keeping track of financial matters.

ELIGIBILITY: Persons must receive Social Security or some type of disability benefit. The recipient must be certified by a physician or judge to be incapable of money management.

Clients Served:

Bedford	23	Moore	04	Wilson	03
Coffee	35	Perry	06	Arkansas	01
Franklin	16	Wayne	02	Georgia	02
Giles	16	Davidson	13	Kentucky	01
Hickman	07	Decatur	01	North Carolina	01
Lawrence	40	Wisconsin	01	Missouri	01
Lewis	07	Hamilton	04	Virginia	01
Lincoln	19	Montgomery	01	Texas	01
Marshall	18	Alabama	02		
Maury	45	Williamson	02	TOTAL	273



CRPP GOALS:

- > To ensure payments are used for the client's current needs or saved if not needed.
- > To ensure client continues to meet eligibility requirements for disability benefit payments.
- > To assist with development and implementation of a monthly budget to ensure availability of funds throughout the month.
- > To provide collaborative effort with other agencies to ensure recipient is receiving appropriate and essential services.

ALCOHOL/DRUG SAFETY EDUCATIONAL PROGRAM-Prime for Life

Cindy Miles, Program Director

INSTRUCTOR: Jim Beck

STAFF: 2

FUNDING SOURCE: Local Performance Based

PARTICIPANTS: 91

PROGRAM OBJECTIVE: The Tennessee State Law (T.C.A. section 55-10-403) requires all persons convicted of driving under the influence of alcohol and other intoxicating drugs to receive a minimum of 12 hours of education pertaining to substance abuse and their ability to drive. The course must cover the traffic aspect of alcohol and drug use; physiological and psychological aspects of alcohol and other drug use. The court ordered educational program must be completed prior to having their driving privileges reinstated.



CLASS ATTENDEES:			
Hickman	22		
Lawrence	40		
Marshall	29		
TOTAL	91		

SERVICES PROVIDED: SCHRA has established an Alcohol/Drug Safety Program in Hickman, Lawrence and Marshall Counties. The class is held in Centerville on the first Saturday of each month; in Lawrenceburg on the second Saturday of the month; in Lewisburg on the third Saturday of the month.

EMERGENCY FOOD ASSISTANCE PROGRAM

Commodities

James Coy Anderson, Program Director

PROGRAM COORDINATOR: Dee Dee Sneed

STAFF: 3

FUNDING SOURCE: Tennessee Department of Agriculture

CLIENTS: 3,823 (July 2013 – June 2014)

PROGRAM OBJECTIVE: The South Central Human Resource Agency contracts with the Tennessee Department of Agriculture to distribute donated food items to households living in the 13 county service area.

PROGRAM ELIGIBILITY: Eligible households are defined as those households meeting one of the following requirements: 1) fall at or below 150% of the federal poverty guidelines; 2) proof of assistance programs such as food stamps, AFDC, SSI, Families First, public housing, and Low Income Heating Energy Assistance Program.

The Commodity Program fiscal year is October 1 – September 30.

This program utilizes 167 volunteers with a total 2,148 volunteer hours at the distribution sites.

SERVICES PROVIDED July 2014 – June 2015:

COUNTY	CLIENTS	TOTAL UNITS DISTRIBUTED BY SCHRA
Bedford	385	55,712
Coffee	400	55,520
Franklin	330	51,348
Giles	256	32,445
Hickman	357	53,350
Lawrence	325	48,279
Lewis	226	35,578
Lincoln	378	60,929
Marshall	263	35,748
Maury	230	30,688
Moore	90	13,195
Perry	158	29,273
Wayne	320	48,204
TOTAL	3,718	550,269

TOTAL UNITS RECEIVED BY SCHRA JULY 2014– JUNE 2015: 379,830

COMMUNITY CORRECTIONS PROGRAM

Judy McLeod, Program Director

CASE OFFICERS: Vicki Davenport, Heather Nichols, Shane Uselton, Anthony Perocchi,

Stephanie Sims, Bill Stone, Jeff Miller

COUNSELOR/CASE MANAGER: Sharon Medley

SURVEILLANCE OFFICER: Kevin Brown

FUNDING SOURCE: TN Department of Corrections

PARTICIPANTS: Total served - 505

PROGRAM OBJECTIVE: Community Corrections is designed to help alleviate the overcrowding of prisons and jails by offering constructive sentencing options for non-violent offenders. The SCHRA Community Corrections Program serves the Circuit Courts of the 14th Judicial District — Coffee County, the 17th Judicial District — Bedford, Lincoln, Moore, and Marshall Counties, and the 22nd Judicial District — Giles, Lawrence, Maury and Wayne Counties. This program provides intensive monitoring of offenders, and includes necessary services to enhance a successful reintegration into society.

SERVICES PROVIDED: Funds are available for specialized psychological evaluations, substance abuse diagnosis and testing, drug/alcohol assessments and treatment. Clients can be referred to out-patient counseling for drug, alcohol or mental health issues. In-house services include, but are not limited to: Sex Offender Treatment Group, Pro-Social Life Skills, Mental Health Intensive Out-Patient Counseling, Anger Management, Parenting Classes, Recovery Support Groups, Basic Life Skills Training, Employment, Budgeting, and Educational Services.

The following amounts were generated by Community Corrections participants in FY 2014/2015:

Victim Restitution Paid:	\$ 15,040.00
Court Costs/Fines Paid:	\$106,553.80
Wages Earned:	\$728,728.86
Child Support Paid:	\$ 14,396.45
Community Service Hours Worked:	\$ 7,502
Value of CSW (at \$7.25 per hour):	\$ 54,389.50
Number of face-to-face client contacts:	10,793
Number of Home Visits:	1374



PARTICIPANT ELIGIBILITY: Participants are sentenced to the program by the residing judges in Circuit Court, based on eligibility guidelines as established under Tennessee Code Annotated 40-36-106 et seq.

FINGERPRINTING SERVICES

Cindy Miles, Program Director – Lewis County

Technicians: Angela Leigh and Melissa Rawdon (Lewis County)

PROGRAM OBJECTIVE: Providing fingerprinting services for the public. We receive \$3.00 per set of fingerprints captured.

We contract with Safran Morpho Trust USA and now have two sites – one in Lincoln County to service the eastern counties and one in Lewis County to service the western counties.

All fingerprint staff were required to participate in training as well as be vetted for security purposes. The security is higher with this provider and the laptop system has to



be anchored to an immovable object in our office. All clients are required to provide a photo ID or 2 forms of other identification with their current address.

Fingerprints provided in the following months for FY'15:

2014		2015	
July	19	January	23
August	49	February	26
September	37	March	23
October	23	April	18
November	19	May	25
December	11	June	22
		Total	295

Clients need to log on to website http://www.L1enrollment.com or call 1-855-226-2937 to register for an appointment prior to arrival at SCHRA to have fingerprints done.

Fingerprinting in **Lewis County** is done on Fridays from 12:00 PM – 4:00 PM. Call 931-796-4825, for more information.

HEAD START/EARLY HEAD START PROGRAM

Laure Hopper, Program Director

ASSISTANT DIRECTOR: Jessica Chambers Miller

FUNDING SOURCE: U. S. Department of Health & Human Services;

USDA funded by TN Department of Human Services

About Us:

SCHRA HS/EHS is located in Southern Middle Tennessee and we serve children and families in thirteen counties. We are the sixth largest program of the twenty-one programs in the state. Our funded enrollment for Head Start is 945 and 44 for Early Head Start. We have maintained 100% of our enrollment every month except for the 60 days prior to the end of the school year. We have 21 centers



and 3 Pre-K collaborations, totaling 64 classrooms. Our Head Start operates full day (8:00a.m.-2:30p.m.) Monday thru Thursday, August- May. Our Early Head Start operates full day (8:00a.m.-2:00p.m.) Monday thru Friday, August- May with home base services provided June-July. Our centers are Tennessee State Childcare licensed, which implement the three-star rating system that uses the ECERS-R and ITERS-R to monitor learning environments and teaching practices.

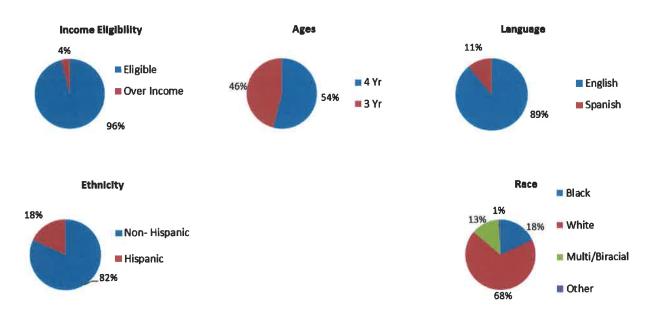
We strive to meet the high demand for early care in our areas. Early Head Start is of great need in our areas and our EHS waiting lists ranged from 33 to 86 at each center, totaling 157 children and families in need for services.

Collaborations with local school systems have resulted in blended funding and classrooms that enroll both Pre-K children and Head Start children. Three collaboration agreements are in place with Franklin, Maury and Wayne Counties. The Head Start staff work closely with our public school partners to ensure that Head Start child development services are maintained and monitored in the participating classrooms. These collaborations continue to bring about new challenges and opportunities to provide enhanced services to children and families in need.

Audit Information:

The 2014 Audit resulted in no deficiencies and compliance with the requirements for the Head Start /Early Head Start Program.

Our Demographics:



School Readiness:

We know that school readiness should take on a holistic approach and that is why we focus on not only academic skills, but medical needs, family's needs, and the family's preparedness. Along with establishing school readiness goals for the children we acknowledge that parents are their child's first educators and will continue to be throughout their child's educational career. We have developed involvement activities that support parents engagement in their child's learning. Some examples of these are; parent's input in their child's School Readiness Goals, Make and Take Activities focused on School Readiness, Activity nights covering literacy, health eating habits, etc., Grilling and Building with Guys for male involvement, Kindergarten Transitions activities and Monthly Parent Meetings. Another way that we prepare children for kindergarten is by utilizing the CLASS tool. Class is an observation tool that focuses on the quality of teacher-child interactions. These interactions are meant to enhance the child's learning through effective questioning and feedback that will promote children's thought process as well as support their autonomy.

The following facts and charts summarize the children's progress over the program year.

Health:

- √ 99% of children and pregnant women had insurance
- √ 99% had ongoing source of health care
- √ 99% children and pregnant women received medical exams at the end of the program year
- √ 94% had accessible dental care
- √ 82% received preventative dental care by the end of the program year
- √ 97% up to date on all immunizations
- √ 1% received all immunizations possible, not up to date for age or exemption for immunizations
- √ 52% of overweight children decreased their weight

Disabilities:

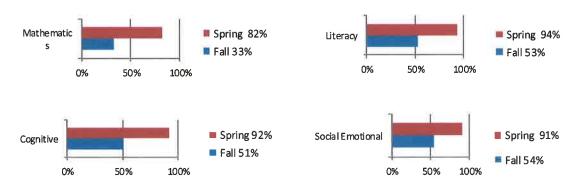
- √ 11% of children had IEP/IFSP.
- √ 50% were identified and diagnosed during program year
- ✓ 50% were diagnosed prior to enrollment

Mental Health:

- ✓ Consultant met with staff regarding 17 children's behavior/mental health
- ✓ Consultant met with 11 families regarding their children's behavior/mental health
- √ 10 families were referred to outside services

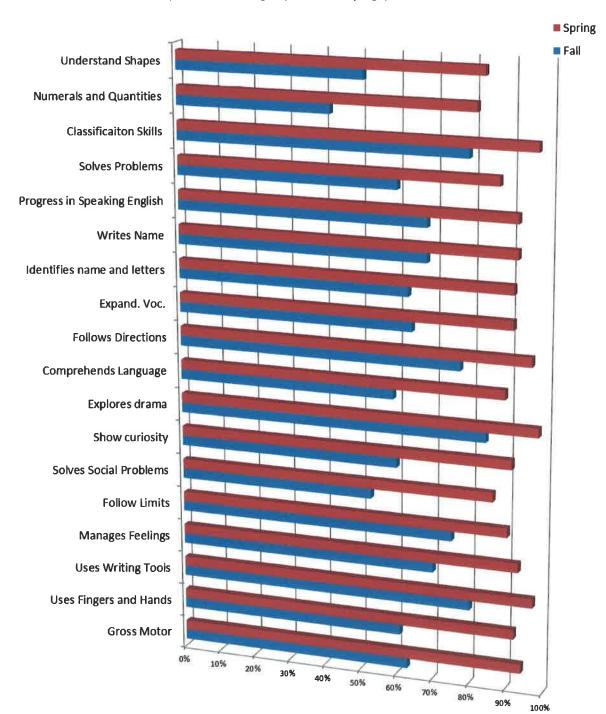
2014-2015 Child Outcomes:

Areas of Largest Gains:



School Readiness Outcomes:

(Children Meeting Expectations by Age)



2014-2015 Head Start/Early Head Start Budget Reference

- Personnel- HS/EHS Personnel
- <u>Fringe Benefits</u>- FICA, Unemployment, Workman's Compensation, Retirement, Health/Dental Insurance
- <u>Travel</u>- Mileage, Lodging, Registration, Etc.
- Equipment- Vehicle Purchase
- <u>Supplies</u>- Office supplies, medical/dental supplies, classroom supplies, food service supplies, etc.
- Contractual- Reimbursement for Teacher Assistant's salaries with Pre-K contracts,
- Construction- fire alarm system, etc.
- Other- Rent, utilities, insurance, building maintenance, parent services, printing, staff development, field trips, etc.
- Admin- In-direct Costs

Public/Private Funds Received July 2014 – June 2015

Source	Amount
Creson Scrap Metal	80.00
Wal-Mart	2,500.00
Telecom Pioneers	250.00
Individual Donation	1,497.00
Community Donation	300.00
Kiwanis Club	120.00
CFC Recycling	458.10
Unitarian Universalist Church	300.00
Total	5505.10

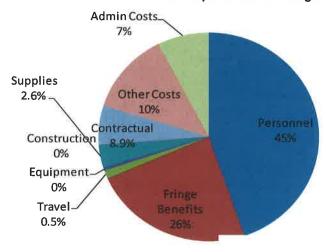
2014-2015 Proposed Budgets

Head Start		Early Head Start		
Personnel	\$3,147,009	Personnel	\$318,358	
Fringe Benefits	\$1,666,547	Fringe Benefits	\$167,264	
Travel	\$90,500	Travel	\$3,000	
Equipment	\$35,000	Equipment	\$0	
Supplies	\$247,434	Supplies	\$8,157	
Construction	\$0	Construction	\$0	
Contractual	\$430,000	Contractual	\$0	
Other Costs	\$884,094	Other Costs	\$32,370	
Admin	\$537,167	Admin	\$45,212	
Costs		Costs		
Total	\$7,037,751	Total	\$574,361	

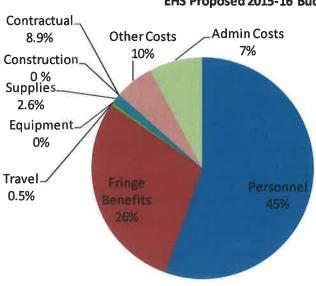
2014-2015 Expenditures

Head Start		Early Head Start		
Personnel Fringe Benefits Travel Equipment Supplies Construction Contractual Other Costs Admin Costs Total	\$3,044,363 \$1,532,387 \$89,493 \$33,062 \$441,390 \$0 \$425,238 \$966,336 \$503,678	Personnel Fringe Benefits Travel Equipment Supplies Construction Contractual Other Costs Admin Costs Total	\$321,297 \$168,973 \$2,787 \$0 \$7,141 \$0 \$0 \$30,091 \$44,020	
TOTAL	Ψ1,000,040			

HS Proposed 2015-16 Budget



EHS Proposed 2015-16 Budget





IN LOVING MEMORY





Ríta Jane Humphrey February 24, 1958 - September 30, 2015

Ms. Humphrey began working for the Homemaker Program on October 8, 2012.

The dedication, loyalty and friendship of Ms. Humphrey will be missed deeply by SCHRA.



Title V Older Worker Program Foster Grandparent Program Community Services Block Grant Weatherization Assistance Program Head Start/Early Head Start Programs Low Income Home Energy Assistance Program Nutrition Services for the Elderly, Private Pay Meals, Options, Catering Homemaker Services, Private Pay Homemaker, Options **SSBG Protective Service Homemaker Program Community Representative Payee Program** Alcohol/Drug Safety Education Program

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P. O. Box 638
Fayetteville, TN 37334
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1-800-221-2642
www.schra.us



Commodities

Community Corrections Program

Volunteer Income Tax Assistance